# Saint Lucifer<br/>Spice Company



5<sup>th</sup> Floor Analytics Mason Doughty, Sophia Jeffrey, Brian Karol

# Background

- Website launched May 15, 2013
- Owners unfamiliar with digital media
  - Website
  - Social media

# Goal

 The goal is to become as ubiquitous as salt and pepper and a desired addition to any meal.

## **Main Focus**

 To show people how to incorporate Saint Lucifer Spice to different dishes through digital marketing.



# **Objectives**

- Expand website
  - Improve tabs
  - Add tabs

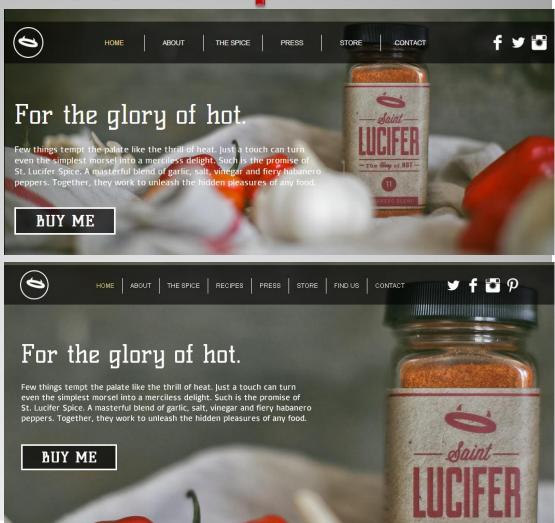


- Facebook
- Interact with consumers through social media
- Create a Pinterest
- Clean up the online store layout
- Email Blasts
- Launch Google AdWords



# www.SaintLuciferSpice.com

- Original plan:
  - Switch to WordPress
- Actual Plan:
  - Keep Wix
  - Improve information
  - Ad Tabs
  - Fix background



# **Improvements**

HOME

**ABOUT** 

THE SPICE

RECIPES

PRESS STORE

FIND US

CONTACT







#### The good word.

Since we launched in 2011, praise for St. Lucifer has steadily been growing. And we've righteous press. Here are just a few of the things that have been written about us in t

#### Ya Gotta Try This! Saint Lucifer Spice on Fox



#### Its great on deviled eggs!



The guys over at 'Eat More Heat' clearly know their spice. Big thank you for taking the time to compliment Saint Lucifer and make the effort to write it down for people to see. 'The name alone made me think this spicy seasoning might pack some serious heat. Then I noticed the halo with horns above Saint on the label which made me go homm.

Full review here: LINK

#### Someone Who's All About Grilling



Special thanks to Linda Arceo, over at Giggles, Gobbles and Gulp for featuring our new brand to the masses, and saying such good things about us on her Grilled Chicken dinner that she prepared for her family,

Read full article: LINK

#### Gotta Taste It!!! - 101 or Less Reviews Saint Lucifer Habanero Blend



Salt...pepper...garlic...bush league. Recently, I ordered an omelet at my favorite brealfast spot. Being fond of condiments, I always do a quick scan of the offenings...

Read full article: LINK

#### The 1st annual Battle of the Burger



We are pleased to announce that The Railroad Street Bar and Grill's , St. Lucifer Burger, has been invited to the finals of the Philadelphia's Magazine's Battle of the Burger Competition.

We want to thank all who voted. The Top 25 burgers will be showcasing their burger creations in Philip on September 6th. Purchase your Battle of the Burger Tickets and come on down for some of Philip's finest burgers, brews and good times, while helping decide who will be crowned the title of Philadelphia's Best Burger.

### **63 Transactions**

### **\$1,279** in Sales

## **Additional Tab**

- Find Us
  - Restaurants
  - Retail

HOME

ABOUT

THE SPICE

RECIPES

**PRESS** 

STORE

FIND US

CONTACT









#### RESTAURANTS

#### Annamaries

347 Main Street Royersford,PA 610.948.0590

#### **Brother Paul's**

3300 Ridge Pike Eagleville, PA 610.539.3909

#### hubba's Texas bhO

19 W Girard AvePhiladelphia, PA 267.324.3530

#### Chaps Taproom

2509 W Main St. Jeffersonville, PA 610.539.8722

#### Nevil's Nen

1149 S 11th Philadelphia,PA 215 339 0855

#### Grand Central Taproom

45 W. Main St. Fleetwood,PA 610.944.7436

#### Luigis Pizza Fresca

2401 Fairmount Ave. Philadelphia, PA 215.769.8888

#### Hinge Cafe

2652 E. Somerset St. Philadelphia, PA 215.425.6614

Your Mom's Place 324 Bridge St. Phoenixville, PA 610 933 7481

#### Palermos Pizza

70 Buckwalter Rd. Royersford, PA 610 948 4926

#### Railroad Street Bar & Grill

36 Railroad St. Linfield, PA 610.495.7043

#### Valley Forge Fire Company

630 Valley Park Rd. Phoenixville, PA 610.935.9930

#### Roccos Brick Oven

201 2nd Ave. Collegeville, PA 610.831.0100

#### The Egg Pub

200 E. Girard Ave Philadelphia, PA 267 761 9343

#### Old Eagle Tavern

177 Markle St. Philadelphia, PA 215.483.5535

#### Pizza Hub

221 E. Girard Ave Philadelphia, PA 267 482-0221

#### Coffee House Too

2514 York St. Philadelphia, PA 267.324.5888

#### Jakes Sandwich Board

122 S 12th St.
Philadelphia, PA
215.922.0102

#### RETAIL

#### Art in the Age

116 N 3rd Street Philadelphia, PA 215,922,2600

#### Main Street Market

4345 Main St. Philadelphia, PA 215.482.9500

#### PA General Store @ Reading

Terminal
51 N 12th St.
Philadelphia PA
215.592.9772

#### Worrell's Butcher Shop

111 King St. Malvern, PA 610.644.9266

#### Altomonte's Italian Markets

85 N. York Rd. Warminster, PA 215 672 5439

#### Altomonte's Italian Markets

812 N. Easton Rd. Doylestown, PA 215.489.8889

#### Sessano Café & Deli

1840 Markley St. Norristown, PA 610.270.9607

#### Tamworth Lycecum

85 Main St. Tamworth, NH 603.323.5120

#### Weavers Way CO-OP

Chestnut Hill 8424 Germantown Ave Philadelphia, PA 215.866.9150

#### Milk and Honey

4435 Baltimore Ave. Philadelphia, PA 215.387.6455

#### White Horse Wine and Spirits

676 White Horse Pike Absecon, NJ 609.677.9880

#### Oil and Vinegar

2901 Brooks St. Missoula, MT 406 549 7800

#### The Foodery Roxborough

6148 Ridge Ave. Philadelphia, PA 215.482.4500

#### The Foodery Northern Liberties

837 N 2nd St. Philadelphia, PA 215.238.6077

#### The Foodery Center City

324 S. 10th St. Philadelpha, PA 215.928.1111

#### The Head Nut @ Reading Terminal

51 N 12th St. Philadelphia, PA 215-238-5744

#### 15 C Wine Shop

624 S. Main St. Templeton, CA 805.434.1554

#### MerryMead Farms

2222 S. Valley Forge Rd. Lansdale, PA 610 584 4410

## **Additional Tab**

### Recipes



#### St. Lucifer Corn on the Cobb



It couldn't be an easier recipe. And in the midst of corn season, Saint Lucifer Spice is here to add some heat to your sweet kernels of goodness.

#### Directions

- 1. Husk your corn.
- Place corn on aluminum foil with generous amounts of butter, while seasoning corn with St. Lucifer Spice #11
- 3. Wrap corn in foil and place on the grill on medium high heat, turning corn every five minutes.
- After 15 minutes, remove the foil and place corn directly on the grill turning, to get light grill
  marks for about 3-5 minutes.
- Add foil back to the grill, place corn on foil and sprinkle some <u>Mexican Cotija Cheese</u> all over the corn, and close grill for 2-3 minutes more.
- 6. Pull from grill, when cheese starts to melt.
- 7. Add some extra St. Lucifer Spice® #11 to taste
- 8. Enjoy with a cool local brew, margarita or some sun tea.



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#### RECIPES



St Lucifer Rib

Click for Full Recipe

Create a dry rub for your ribs at your next BBQ.
Combine sugar, black pepper, kosher salt, and of course
St. Lucifer Spice.



St. Lucifer Szechaun Salmon

Click for Full Recipe

Keep it healthy and light with this Asian inspired St. Lucifer dish.

Add a little szechuan peppercorns, black peppercorns, kosher salt, lime, soy sauce, and sesame oil to your salmon for a delicious kick!



#### St. Lucifer Shrimp Skewers

Click for Full Recipe

Looking for a refreshing meal? Marinade your shrimp in a nice blend of parsley, garlic cloves, fresh ginger, vegetable oil, Thai chili sauce, white wine vinegar and who could forget our St. Lucifer Spice. You'll never eat shrimp any other way.



#### St. Lucifer Crab Cakes

Click for Full Recipe

With your Crab Meat and vegetable mixture, add this mayo mix of ground, dijon, and brown mustard, St. Lucifer Spice, Tobasco Sauce, Worcestershire sauce, lemon, mayo, old bay and a little bit more to create a Crab Cake that'll be a hit at the next family gathering.



St. Lucifer Pork Tacos
Click for Full Recipe

Take your pork loin and blend with vegetables. Mix with your favorite BBQ sauce, cumin powder, Picante salsa, chili powder, Mexican hot sauce, and the best ingredient St. Lucifer Spice. Serve wrapped in a soft tortilla and accept all the compliments your guests will give you on another delicious St. Lucifer entree.



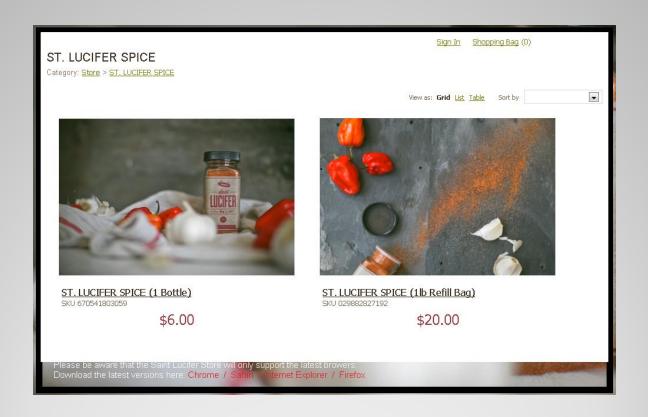
St. Lucifer Chicken Lettuce Wrap

Click for Full Recipe

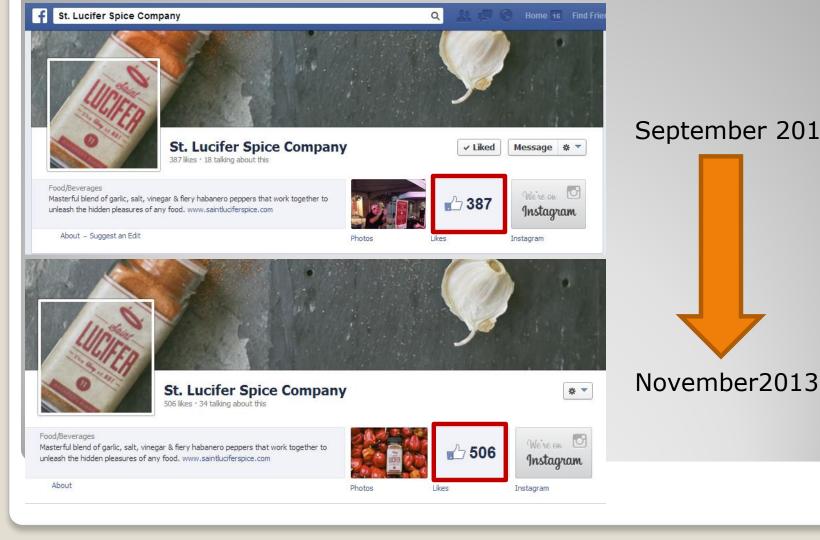
Trying to eat healthy tonight? Grind up some chicken with red pepper, onion garlic, ginger, Asian fish sauce, sesame oil, and a few other ingredients, then wrap in lettuce leaves with a few easpoons of St. Lucifer Spice on top for that extra heat.

# **Online Store**

Clarified the products



# Facebook: St. Lucifer Spice Company



September 2013

# Interaction



St. Lucifer Spice Company
September 1 💮

Sounds like we need to take a trip near #Boston to taste the best bloody mary in the country at Three Cod Tavern! Who's with us? #roadtrip #sundayfunday.







Like . Comment . Share

St. Lucifer Spice Company
October 31

Happy #Halloween! To add some spice to this spooky holiday try adding some St.Lucifer to your roasted #pumpkin seeds. Thanks Kristen Herrmann for the great idea. What part of Halloween do you enjoy most?



Write a comment...

St. Lucifer Spice Company We also wanted to thank Joseph Tudor and Lou Monaco, for their take on this very popular St. Lucifer Pumpkin Seed Craze that is sweeping the nation. Happy Halloween to all and to all a good night.

Like ' Reply ' 1' October 31 at 7:42pm via mobile

Cooking with Karen the Wildtree Way Gonna try this!

Like ' Reply ' November 4 at 9:35am



St. Lucifer Spice Company
November 1

We Wanted to thank Royal Palm Village Wine & Tapas for having us last week. We did some sampling at their wine tasting event. What a great place, with great people. They now offer St. Lucifer Spice Company in their specialty food section, near the register. Pick one up next time you are in the Jacksonville Area of Florida.



Like ' Comment ' Share

11 people like this.

Write a comment...

**Before** 

**After** 

# **Public Exposure**

Published *	Post	Туре	Targeting	Reach	Engagement
11/13/2013 8:51 pm	Follow our new Pinterest page to check out some recipes featuring Saint Lucifer	S	•	190	15 <b>1</b> 12 <b>1</b>
11/04/2013 4:30 pm	For all our fans outside of Philadelphia, check out our appearance on FOX 29's	S	0	643	108
11/04/2013 11:04 am	We wanted to thank Fox 29 Morning Show for having us this morning, we had a great	S	0	310	29 <b>1</b> 9 <b>1</b> 9
11/04/2013 8:30 am	We're excited to announce we will be featured on the FOX 29 morning show in	<b>6</b>	0	303	20 30 30
11/03/2013 6:56 pm	Start your week with us and tune into FOX 29 tomorrow at 9:30am. We will be	Б	0	732	13 <b>1</b> 28 <b>1</b>
11/01/2013 3:40 pm	You can now find us this Friday a 15 Degrees C Wine Shop & Bar in	S	0	203	1   3

 Reach increased on the topics about Saint Lucifer's appearance on Fox

# **Pinterest**

- Created a Pinterest account for recipes
- Links to recipe page





# **Email Blast**

- Analyzed data to see which topics were most popular
  - Fox 29
  - Recipes
- Made customers aware of:
  - New recipes page
  - New find us page
  - Pinterest account
  - Appearance on Fox 29
  - Upcoming events



# Google AdWords

#### Side ad

#### Saint Lucifer Spice

www.saintluciferspice.com A masterful dry habanero blend. Taste the thrill of heat!

#### Top ad

#### Saint Lucifer Spice - A masterful dry habanero blend.

www.saintluciferspice.com Taste the thrill of heat!

#### Side ad

#### Saint Lucifer Spice

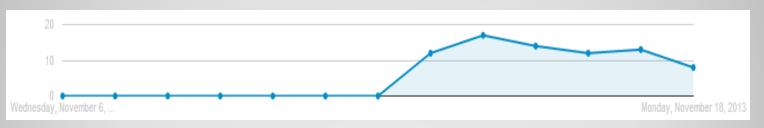
www.saintluciferspice.com Looking for a tasty dinner to show off? Check out our recipes!

#### Top ad

#### Saint Lucifer Spice

www.saintluciferspice.com
Looking for a tasty dinner to show off? Check out our recipes!

### Budget was set to \$10/day



Campaign	<b>←</b> Status	Clicks	Cost	Impr.	CTR	Avg. CPC	Avg. CPM	Budget
Campaign #1	Eligible	76	\$54.49	26,319	0.29%	\$0.72	\$2.07	\$10.00

# A/B Testing

↑Ad	Campaign type ?	Campaign subtype	Labels ?	Status ?	% Served ?	Clicks ?	Impr. ?	CTR ?	Avg. CPC ?	Cost ?	Avg. Pos. ?
Saint Lucifer Spice A masterful dry habanero blend. Taste the thrill of heat! www.saintluciferspice.com	Search Network only	All features		□ Approved	77.28%	62	20,325	0.31%	\$0.69	\$42.71	3.5
Saint Lucifer Spice Looking for a tasty dinner to show off? Check out our recipes! www.saintluciferspice.com	Search Network only	All features	-	□ Approved	22.57%	14	5,936	0.24%	\$0.84	\$11.78	3.0
Total - all deleted ads						0	40	0.00%	\$0.00	\$0.00	2.0
Total - all but deleted ads ?						76	26,261	0.29%	\$0.72	\$54.49	3.4
Total - Search ?						76	26,301	0.29%	\$0.72	\$54.49	3.4
Total - Display Network ?						0	0	0.00%	\$0.00	\$0.00	0.0
Total - all ad group ?						76	26,301	0.29%	\$0.72	\$54.49	3.4

	Spice	Recipe
Clicks	62	14
Impressions	20,325	5,936

Keywords

Keyword	Status ?	Max. CPC ?	◆ Clicks ?	Impr. ?	CTR ?	Avg. CPC ?	Cost ?	Avg. Pos. ?
seasonings	□ Eligible	auto: \$0.85	26	9,480	0.27%	\$0.74	\$19.37	3.5
spicy	□ Eligible	auto: \$0.85	23	10,854	0.21%	\$0.65	\$14.97	3.1
saint lucifer spice	□ Eligible	auto: \$0.85	6	56	10.71%	\$0.47	\$2.82	1.0
habanero pepper	□ Eligible	auto: \$0.85	5	1,125	0.44%	\$0.92	\$4.59	3.2
Dry rubs	□ Eligible	auto: \$0.85	5	1,243	0.40%	\$0.83	\$4.14	4.0
cooking spices	□ Eligible	auto: \$0.85	4	2,210	0.18%	\$0.65	\$2.61	3.7
dry spice	□ Eligible	auto: \$0.85	4	432	0.93%	\$0.88	\$3.52	3.4
crushed red pepper	□ Eligible	auto: \$0.85	1	120	0.83%	\$0.92	\$0.92	3.2
habanero spice	□ Eligible	auto: \$0.85	1	159	0.63%	\$0.77	\$0.77	2.9
Your Mom's Place	□ Eligible	auto: \$0.85	1	71	1.41%	\$0.78	\$0.78	2.1
Reading Terminal Market	□ Eligible	auto: \$0.85	0	258	0.00%	\$0.00	\$0.00	2.4
Devils Den	□ Eligible	auto: \$0.85	0	231	0.00%	\$0.00	\$0.00	2.6
william sonoma spices	□ Eligible	auto: \$0.85	0	62	0.00%	\$0.00	\$0.00	3.5
Total - all but deleted keywords ?			76	26,301	0.29%	\$0.72	\$54.49	3.4
Total - Search ?			76	26,301	0.29%	\$0.72	\$54.49	3.4
Total - Display Network ?			0	0	0.00%	\$0.00	\$0.00	0.0
Fotal - all ad group ?			76	26,301	0.29%	\$0.72	\$54.49	3.4

**Popular Keywords** 

	Clicks	Impressions	Avg. CPC
Seasonings	26	9,480	\$0.74
Spicy	23	10,854	\$0.65
Saint Lucifer Spice	6	56	\$0.47

# Results

### ✓ Dollars Per Transaction Increased

	Lowest	Highest
Beginning	\$10	\$34
End	\$10	\$67

### Units Per Transaction Increased

	Average Units	What consumers are buying
Beginning	2	Single Bottles
End	4	Single Bottles and Refill Bags

### √ Facebook Followers Increased

	# of Followers
Beginning	387
End	506